# JOB DESCRIPTION/JOB MODEL

| NAME: | PERSAL NUMBER |
|-------|---------------|
|       |               |
|       |               |

# A. JOB INFORMATION SUMMARY

| JOB TITLE                  | Assistant Manager: Records Management      |
|----------------------------|--|
| CORE                       | General Administrative & Support Personnel |
| JOB LEVEL                  | Level 11June 2006                          |
| DATE                       |  |
| LOCATION                   | Bisho                                      |
| COMPONENT                  |  |
| POST REPORT TO             | Senior Manager                             |
| JOB CLASSIFICATION<br>CODE | Middle Management                          |

B. HIERARCHICAL POSITION OF POST

Deputy Director
Assistant Director

C. JOB PURPOSE (Linked to Strategic Plan)

# D. MAIN OBJECTIVES (Key performance area (KPA's)

|   | MAIN OBJECTIVES   | %  |
|---|---|----|
| 1 | Determine the current records management status and ensure that relevant          | 25 |
|   | information is available regarding the record keeping and records                 |    |
|   | management practices of the Department.   |    |
|   | Facilitate and monitor record management inspection visits to districts.          |    |
|   | Provide advice on the implementation of best practices                            |    |
| 2 | Ensure information can be identified and retrieved when needed and are kept safe. | 25 |
|   | Provide well structured and records classification system                         |    |
|   | • Procurement of specialized filing equipement.                                   |    |
| 3 | Provide office support services to the Department                                 | 25 |
|   | Facilitate leasing of photocopiers  |    |
|   | • Facilitate rental of post bag and postal services.                              |    |
|   | Facilitate provision of protective clothing                                       |    |
|   | Facilitate provision of courier services  |    |
| 4 | Keep Departmental abreast on new developments regarding records                   |    |
|   | management  |    |
|   | Conduct records management awareness sessions.                                    |    |

# E. DIMENSIONS OF THE POST

| PERSONNEL BUDGET | EQUIPMENTS VALUE | STORES VALUE | BUILDING BUDGET |
|------------------|------------------|--------------|-----------------|
|                  |                  |              |                 |
|                  |                  |              |                 |

# F. **PERFORMANCE STANDARDS & INDICATORS** (Based on main objectives)

| Performance standard (measurable outputs / end results)<br>MAIN OBJECTIVES | Indicator (Indicating how well / if standards were achieved) |
|--|--|
|  | •  |
|  | •  |
|  | •  |
|  | •  |

### G. OUTPUTS PROFILE

| Key customers                    | Requirements   | Outputs  |
|----------------------------------|--|--|
| Senior Manager                   | Report on progress / planning<br>input   | <ul> <li>Monthly reports</li> <li>Implementation of relevant policies</li> <li>Render Related services</li> <li>Service reports</li> <li>Routine reports and notes</li> <li>Protocols</li> </ul> |
| Departmental staff/ colleagues   | Teamwork, liaising,<br>information-sharing to optimize<br>health Policies services<br>rendered Good communication<br>Feedback, referrals | <ul> <li>Routine memos and notes</li> <li>Technical guidelines</li> <li>Statistics</li> </ul>  |
| Multi disciplinary staff members | Using multidisciplinary team<br>to render support to the<br>records management, Co-<br>operation, support, referral                      | <ul> <li>Referral reports / file notes</li> <li>Regular meetings minutes</li> </ul>  |

| Knowledge  | Skills   | Personal attributes   | Learning field  |
|--|--|---|---|
| Knowledge of Public<br>Service Management and<br>Public Service<br>Legislation, Regulations<br>and Policies. | Good Communication<br>skills;<br>Report writing skills;<br>Facilitation skills;<br>Co-ordination skills;<br>Liaison skills;<br>Networking , Decision-<br>making skills, Policy<br>Formulation Skills | Responsiveness;<br>Pro-activeness;<br>Professionalism;<br>Accuracy;<br>Flexibility;<br>Independent;<br>Co-operative;<br>Team player;<br>supportive;<br>compassion, empathy,<br>patience | Understanding of the<br>relevant<br>Acts/prescripts and<br>legislations   |
| Knowledge in the<br>application of Public<br>Archives systems,<br>Policies & Ethics                          | Good Communication<br>skills;<br>Report writing skills;<br>Facilitation skills;<br>Co-ordination skills;<br>Liaison skills;<br>Networking , Decision-<br>making skills,<br>Analytical thinking,      | Responsiveness;<br>Pro-activeness;<br>Professionalism;<br>Accuracy;<br>Flexibility;<br>Independent;<br>Co-operative;<br>Team player;<br>supportive<br>compassion, empathy,<br>patience; | National Diploma in Health<br>Science Qualification (3yrs)<br>Three to Five years<br>experience required<br>Training in ethics<br>Ability to collect and collate<br>data<br>Demonstrative ability to<br>apply health for planning,<br>ability to work under<br>pressure;<br>Continuous professional<br>and ethical behavior |

#### H COMPETENCY PROFILE

#### I. INDIVIDUAL DEVELOPMENT PROGRAMME (PRIORITY)

\*\*\*\* IT WOULD DEPEND ON THE INDIVIDUAL DEVELOPMENT PRIORITIES

#### J. CAREER PATHING

J.1 PROMOTION TO THE NEXT HIGHER POST

- 1. Next higher post : Senior Manager
- 2. Nature of work in next higher post: -As required in the higher post

### K. AMENDMENTS TO THE JOB DESCRIPTION

• The Head of Department or his/her nominee reserves the right to make changes and alterations to this job description, as he/she deem reasonable in terms of changes in the job content in line with the strategic objectives of the Department, after due consideration with the postholder.

#### L. PERFORMANCE INSTRUMENTS

• The performance instrument of the postholder, should be read as an extension of this job description.

# M. JOB DESCRIPTION AGREEMENT

• We, the undersigned agree that the content of the completed Job Description/Job Model gives an accurate outline and picture of the job as expected from the incumbent in this job:

| SUPERVISOR:          | JOB INCUMBENT: |
|----------------------|----------------|
| RANK: Senior Manager | RANK: Manager  |
| DATE:                | DATE:          |
| ACCEPTED             | SIGNATURE:     |
|                      |                |

Additional comments/proposed time of revision of this job description:- only if there are changes in the job content.

Date of revision: